















WEBIST 2013				Brian Donnellan
The	Effects of I	CT on Enviro	nmental Susta	inability
Environmental Impacts	and the second second			
2%	GHG Emission	E-Waste	Hazardous Substances	Use of Scarce and Nonrenewable Resources
98% Immediate Benefits from	×			4 <mark>0neywell</mark>
Application	Travel Substitution	Transportation Optimization	E-Business E-Government	Environmental Control Systems
Long term socio- economic structural changes			4	









WEBIST 2013		Dominant I	Logics (Watso	n et al)	Brian Donnellan		
Question	How to survive?	How to farm?	How to manage resources?	How to create customers?	How to reduce environmental impact?		
	Survival						
Dominant		Production					
issue				Customer servic	vice		
					Sustainability		
Key information systems	Gesture Speech	Mathematics Writing Calendar Money Measures	Accounting Economics ERP Project management Digital computers	Ecommerce CRM Business analytics	Sensors Simulation Optimization Design Flow analysis		





















WEBIST 2013			Brian Donnellan							
What Citizens May Expect from Wired Cities: Examples of Typical Goals and Technological Features Implemented in Wired Cities										
Electronic	The city as	The city as								
applications for	Political arena	Service provider	Community							
Information retrieval	More transparency through searchable electronic archives, webcasting of meetings	to city services	Mutual citizen awareness through e-catalogues of civic groups							
Communication	Better informed deliberations	Better targeted services through	More civic interaction through							
	through web forums, issue- specific discussion groups	e-complaints procedures, online satisfaction surveys	online meetings							
Participation	More extensive	More quality through	Enhancement of							

Examples f	or a city of 1 mill	lion people	
Smart metering	600,000 smart meters	\$120 million opportunity	
Electric vehicle charging infrastructure	45,000 electric vehicles	\$225 million opportunity	
Remote patient monitoring (diabetes)	70,000 people w/diabetes	\$14 million opportunity	
Smart retail establishments	4,000 stores	\$200 million opportunity	Total Worldwide IC
Smart bank branches	3,200 PTMs	\$160 million opportunity	Opportunity ≈ \$200 Bil
Note: These are high level actin	nates - not to be used for formal	market eizing	ID Analyze

WEBIST 2013 Brian Donnellan																						
Syster	Systematic Literature Review "Sustainable Connected" Cities																					
Domains Aggregated view	Type of some	ling	Wear & Wears	Uthia	Entrement	Search Food	Modelity	Bill Environtet	latture	Konory & Common	Ownerset / Meidpelty	Social Copial	Comuly	Turin ad Othre	Entrance	Shoping	Connection	Scient Living & Public Selfey	Eduction	Resards / Universities	Aprichter	's et donaim cover of
[Abdulrahman, 2012]		*	*	-	-	×	-	×	-													40.00%
[Abdulrahman, 2012] [Caragliu et al. 2011]	-	*	*	-	-	×	*	×	*	×	×	-	*	*	×			-	-			45.00%
[Dedgam et al. 2011]	2	~	*	-	-			×		~	×	-	•	x	×		~		-			60,00%
[Lombardi et al. 2012]		•	•	-	*		~		-	×	×	x	-				~	×	-			55,00%
[Naphade et al. 2011]	Marrie	~	~	-	-		~		-	-	-	-						*	-			40.00%
ARUP [2010]	-	×	-	-	•	×	x		~		~							~	~			30.00%
TRM [2009]		-	-	-	-	×	-			*		-	-		\vdash		×	•	-			55.00%
CISCO [2012]		×	-	-	•	~	-	-		~	×	~					~	-	-			45,00%
OVUM [2011]		•	-	-	×		-		-	×	×	*	-					-				55,0055
TBM [2011]		-	-	-	×		-	×			*		-					-				55,0056
EU [2011]					_		-	×	-		•			-	×	x	×	×				55.00%
STEMP-85 [2007]		-	-	-	*		-	_	-	~	\times		-	_	-	_		~	-			65.0055
FIREBALL [2012]	Doreio	-			-		-	×	-	×	×			-				-	-			50.00%
THENRY [2000]	80	-	-	-	×		~	_	-	×	\times	-	-		-			\times	-			65.00%6
PORRESTER (2010)	-	•	-		*		-	×			×	-						~	~			55,00%
ALCATEL [2012]		•	-	-	×		-	×	*		×	-						~	*			55.00%
PURPOSE [web]		*	×	-	•		-	×	-		×	-						×	~			55,00%
SCHNEIDER (web)		×	×	-	-		x	×			×											35.00%
ROBINSON [web]		-	-	×	-		-		-	×	×	-		-				×	×			60.00%
PIKE [web]		-	-	x	-		x	×			•											35.00%
ICOS [wab]	1	-	-	-	-			-		×	×							×				40.00%
HITACHI [web]		×	×	-	-		ж.			-				3 5			×			×	- 25	50.00%
NETWORKS [web]		-	-		*		-		-	×	×	-	•		•			×	-			60.00%
[Alavadhi et al. 2012]		•	-	-	*			×		*	×	-	35									45.00%
[Angoso, 2009]	-	×	×	-	•		- 32		-		•							×				40.00%
[Chourabi et al. 2012]		-	-		*			×		×	×	-	-					•				45.00%
[Ciffinger et al. 2007]	ference Paper	-	-	-	*		- 32		-	ж.	\sim	-	-	-				\sim	-			65.00%6
[Los, 2012]	8		-		•			×			×	-	x									30.00%
[Nam et al. 2011]	10										×	ж.	-									15.00%
[Steinert et al. 2011]								\sim			×	-	-					×				25.00%
[Schaffers et al. 2011]		×	-	-	×				-		×	3 5	ж				×	×				50.00%
INTEL-DOC		x	x	-	ж		x.	-	х.	ж	-		x.					-	x			60.00%
% considered		87.78	87.8%	77.6%	87.3%	9.0%	NR 19	80.00	14.8%	80.00	107.05	(4.2N	14.8%	16.0%	16.0%	1.3%	10.0%	1071	48.3%	A2N	3.2%	

Sustainable Connected City

WEBIST 2013

Brian Donnellan

...is an urban area that leverages its technological and social infrastructure implementing people-private-public partnerships supported by an innovative governance (in terms of policies, leadership and proper on-going management principles), to enable smart information services, aiming at improving its critical capabilities.

WEBIST 2013	SCC - Capability Matur	ity Framewo	rk	Brian Don	nellan
		Target Domains fo	or evaluat	ion	
2.	Top line services and KPIs within d	omains for evalua 3. Evaluate with k workshops +	ey stakeh		
	4. Top-line maturity report		Vin 4	A & Coarty Coarty Coarty	



WEBIST 2013	SMA	Brian Donnellan						
Econom		Culture and Entertainment	Movement & Transport	Urban Places & Spaces	Environmental Practices			
Competitiver	Economy and Innovation, that includes: Knowledge Activities (Education and R&D), Connectivity, Overall Competitiveness, Employment, FDI (Foreign Direct Investment), International Benchmarking, Shopping and Commerce, Tourism, Entrepreneur Support and Development.							
Services, Co	Community and Citizenship , that includes: Governance and Participatory Democracy, Inclusive Access to Services, Community Engagement and Volunteering, Crime-Perception and Incidence, Public Safety, Housing, Poverty, Population, Healthcare, Third Sector and NGO Collaboration, Sports and Active Recreation							
	Urban Places and Spaces , that includes: Existing Buildings, Outdoor Lighting, Public Space, Sustainable Use of Land, Planning, Urban Food Production, Urban Sprawl and Density of Development, Regeneration Activities.							
	Culture and Entertainment, that includes: Facilities Capacity and Attendance, Events and Festivals, Entertainment, Accessibility and Family Friendly, Nightlife, Support for the arts.							
	Movement and Transport, that includes: Air Travel, Sea Travel, Movement in the city, Use and Proximity to Public Transport, Quality of Road Network, Capacity for Public Transport, Cycling and Walking.							
	Environmental Practices, that includes: Water, Energy, Climate Adaptation, Noise Pollution, Waste Management, Air Quality, Biodiversity.							

WEBIST 2013		Smart City I	Matuirty Mod	el _{Br}	ian Donnellan
Maturity Levels	Partnerships	Services	Governance	Technology	Social
5. Optimising (Transformational)	Symbiotic & User-driven Open Innovation	Integrated, adaptive & collectively aware service innovation portfolios	Virtuous participatory governance between leaders (centralised) and citizens (decentralised)	Anticipate & solve needs via Massive, Open & Online Data-marts (MOODs) spanning diverse ecosystems	Bottom-up social innovation& entrepreneurship
4. Advanced (?readSve)	Shared-value across Quadruple-helix Innovation Ecosystem	Dynamic service innovation markets	Governance capable of making decisions anticipating shifting dynamics	Ubiquitous ecosystem connectedness, instrumentation & intelligence	Behaviours become highly-adaptive, skilled & self-learning
3. Intermediate (tracetal)	Shared-value across Triple-helixInnovation Ecosystem:	Services innovation delivery programmes emerging	Mgmt. interoperability emerging acrosscity domains. Governance of regulatory, privacy, security & sharing.	Interoperability emerging acrosssensing & intelligent infrastructure ecosystems	Anticipated behaviours becoming consistent & self-reinforcing
2. Basic (In-development -	Shared-value across Double-helix Innovation Friple Bottom Line	Pockets of services	Vision, policies& al, economic, and (Sensing & intelligent infrastructure ecosystems environmental city	
1. Ad Hoc (Sub-standard)	Lack of shared-value across innovation ecosystem	Little or no service innovation	Tactical decision-making, lacking strategic foresight	Inadequate sensing & intelligence Infrastructure	Varying levels of digital literacy & participation







WEBIST 2013	Brian Donnellan
Culture and Entertainment	TOURISM: to improve quality of visitors' stay in the city CITIZENS' SENTIMENTTRACKING: to collect info on their "happiness" SUPPORT FOR THE ARTS: in order to improve the creation and interaction with arts ENTERTAINMENT PLANNING: to provide integrated info on entertainment around the city DIGITAL INTERACTIVITY FOR CULTURAL ATTRACTIONS: vary from museums till outdoor monuments FAMILI FRIENDLY ACCESSIBILITY: to design innovative activities and improve access to existing ones
Movement & Transport	INFRASTRUCTURE TRAFFIC MANAGEMENT: to reduce traffic congestions PARKING: to facilitate movement by providing real-time information PAYMENT: to facilitate payment processes MULTIMODAL TRANSPORTATION: integrated info on different means of transport ISSUES REPORTING: to facilitate reporting on issues on transport physical infrastructure REAL-TIME DATA AND INFORMATION: to make citizensmore informed about transport in real-time AVAILABILITY OF POWER / SERVICES: to improve accessibility whilst people are moving around the city







WEBIST 2013 Brian Donnellan
Conclusions
 The emergence of the City as a "platform": opportunities and challenges.
We are missing a comprehensive, systematic and holistic approach to the challenge of IT and Energy.
 Big business/government approaches to urban resilience and sustainability assumes underlying logics, ideology, production and consumption, but can we really plan out, technically solve, and alter in small increments individual behaviour which will make society sustainable?
 Governance and leadership
 Modes of consumption and lifestyle
 Social relations and formations
39



WEBIST 2013	Brian Donnellan
brian.donnellan@nuim.ie	
www.briandonnellan.com	
	41